

INDUSTRIAL ENGINEERING AND ENTERPRISE MANAGEMENT IN THE INDUSTRY 4.0 ERA

林國平



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- ❑ Ph.D. IE (THU, Taiwan)
- ❑ Distinguished Professor, Business Administrator Dept. , Asia U 2018.08-2019.07
- ❑ Deputy Director, Institute of Innovation and Circular Economy, Asia U 2018.08-2019.07
- ❑ Chair of D. Information Management (Lunghwa U. of Sci. and Tech., Taiwan) 2014.02-2015.08
- ❑ Dean, college of Management (Lunghwa U. of Sci. and Tech., Taiwan) 2015.09-2018.02
- ❑ **70+** publications (SCISCIE Journal Papers),
- ❑ Recipient of multiple awards from **TIIM, MOST, MOE, and ORSTW**
- ❑ Senior Member, **IEEE**, Member, **ORSTW, CMA, CIIE**
- ❑ **Board member of Asia-Pacific Region, International Foundation for Production Research**
- ❑ **Deputy Secretary General, Chinese Institute of Industrial Engineers**
- ❑ **Associated editor, Expert system with applications (SCI)**
- ❑ **Guest editor, Journal of Imaging Science and Technology (SCI), IJPE(SCI)-ICPRVSI**
- ❑ **Editor board, Forecasting (ESCI)**





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Expert Systems with Applications

An International Journal

**Editor-in-Chief
Binshan Lin**

Topics



Multi-Criteria Decision Making

Topic Board:

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Topic Board Member

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Topic Board Member

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Topic Board Member

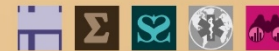
Deadline for abstract submissions:
30 September 2022

Deadline for manuscript submissions:
30 December 2022

Message from the Topic Board

Dear Colleagues,

Multi-criteria decision-making (MCDM) needs to consider multiple functions/attributes/criteria/objectives and conflicts with the real world at the same time in management decision-making. MCDM problems can be roughly divided into two categories: planning/design/optimization problems and evaluation/selection/improvement problems (multi-attribute decision-making MADM). The problem types include evaluation problems, planning/design problems, ranking selection problems, and improvement problems. Many industries have been using the MCDM method to solve actual problems, such as those from medicine, supply chain, industrial ecology, energy, manufacturing, engineering, and various industries. Extrapolative analysis and methodology include an analytic hierarchy process, data envelopment analysis, ELECTRE, PROMETHEE, techniques for order preference by similarity to ideal solution, etc. Furthermore, big data/ Machine Learning/Artificial Intelligence have also been successfully applied in MCDM models, and the MCDM method can effectively make decisions in Industry 4.0. We are looking for new research based on the novel MCDM method for solving actual problems.



Participating Journals:
Applied Sciences, Mathematics, Symmetry,
IJERPH, Forecasting



What is Industrial Engineering?

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Improving processes or designing things that are more efficient and waste less money, time, raw resources, man-power and energy.

- Production and Operations planning
- International production and operation management
- Materials handling
- Logistics and Operations scheduling

<http://www.ie.thu.edu.tw/front/news/newborn/news.php?ID=dGh1X2VIJm5ld2Jvcn4=&Sn=2513>



What is Industrial 4.0?

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1st Industrial Revolution

Steam power and mechanisation of production.

2nd Industrial Revolution

Henry Ford (1863-1947) took the idea of **mass production** from a slaughterhouse in Chicago. **Significantly faster** and at **lower cost**.

3rd Industrial Revolution

memory-programmable controls and **computers**.

4th Industrial Revolution

information and **communication technologies** to industry

<https://www.youtube.com/watch?v=m6sl8KMsm5Q>



What you should learning in the Era?

6

- Lean Production

https://www.youtube.com/watch?v=xkUjX_c32c8

- Intelligent manufacturing

Production Management, Operation Research, Supply Chain Management, AI algorithm, Internet of Things, Data analysis, Quality Management, Cloud system



What you should learning in the Era?

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Reasons To Study Industrial Engineering

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The screenshot shows a Google Maps browser window with a route highlighted in blue. The route starts at Taichung Veterans General Hospital (臺中榮民總醫院) and goes to TSMC (台灣積體電路製造股份有限公司) and AUO (友達光電 AU Optronics). The map also shows other landmarks like Taichung University of Education (東海大學) and LARGAN (大立光). The browser address bar shows the URL: google.com.tw/maps/dir/407224台中市西屯區台灣大道四段1727號東海大學/台中市西屯區科園一路台積電/台中市西屯區中科路友達光電/大立光電股份有限公司+407台中市西屯區... The browser interface includes a search bar, navigation icons, and a taskbar at the bottom showing the system time as 11:25 on 2021/7/19.



What you should know in the Era?



Statistic
Data analysis
Production Management
Quality Management
Manufacturing process



Big Data Case Study

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Walmart uses *Data Mining* to discover patterns

Big data solutions at Walmart are developed with the intent of redesigning global websites and building innovative applications to customize the shopping experience for customers whilst increasing **logistics efficiency**.



Big Data Case Study

12

Machine learning algorithms are considered to determine where the **demand** is strong.

In the short term, surge pricing affects the rate of demand, while long term use could be the key to retaining or losing customers.



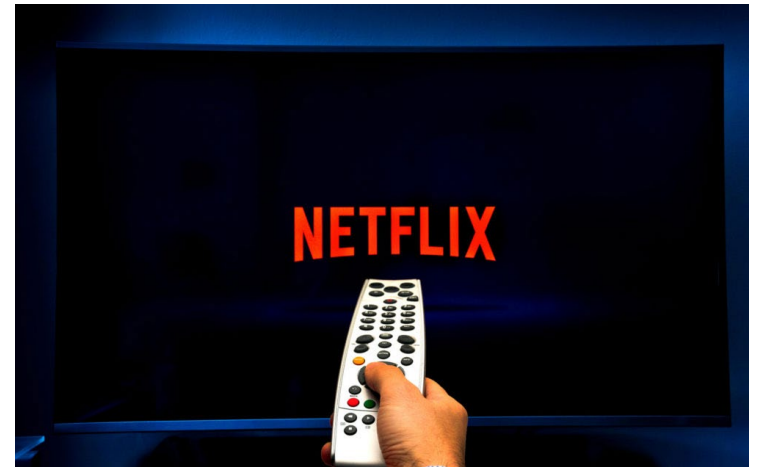
Big Data Case Study

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Netflix has been determined to be able to predict what exactly its customers will enjoy watching with Big Data.

Netflix's recommendation engines and new content decisions are fed by data points such as what titles customers watch, how often playback stopped, ratings are given, etc.

Netflix shows us that knowing exactly what customers want is easy to understand



Big Data Case Study

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A big technical challenge for eBay as a **data-intensive business** to exploit a system that can rapidly analyze and act on data as it arrives (streaming data).

The company has been at the forefront of using big data solutions and actively contributes its knowledge back to the open-source community



Big Data Case Study

15

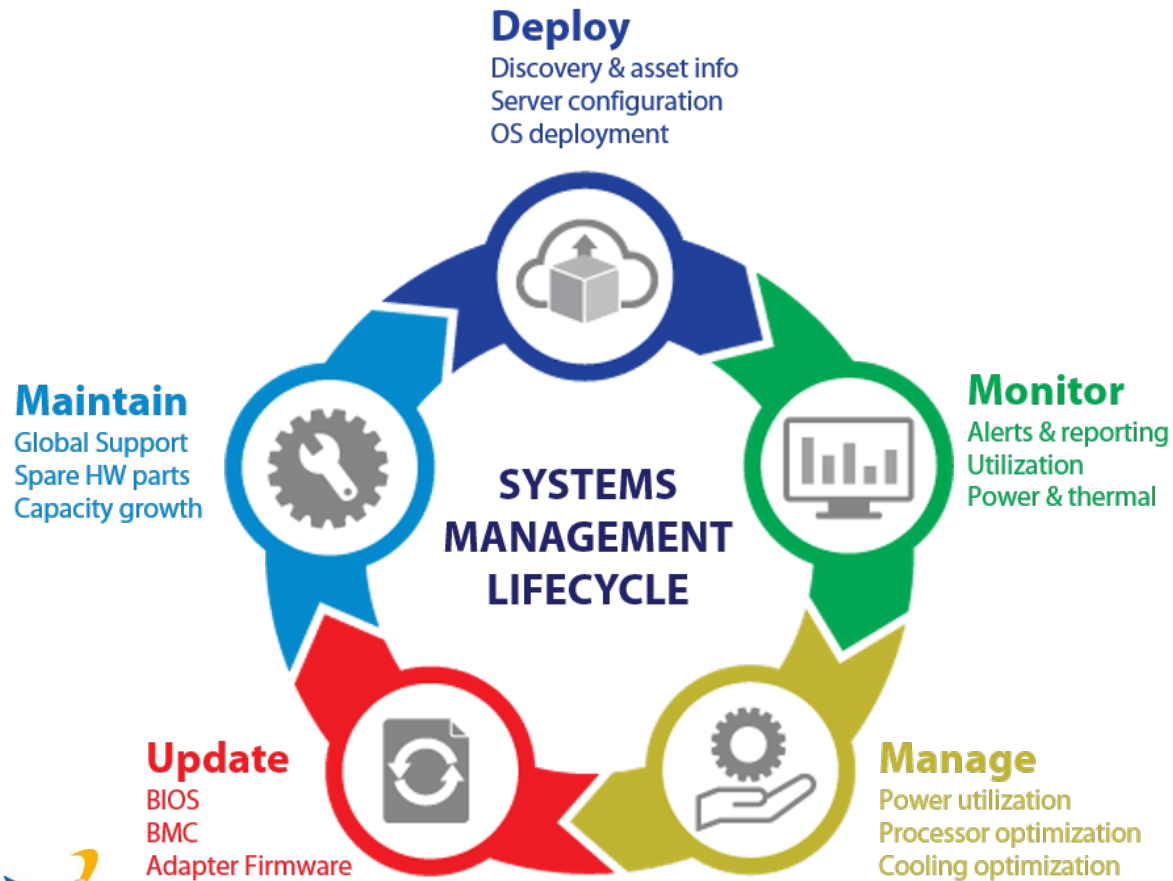
P&G has put a strong emphasis on using big data to make better, smarter, real-time business decisions.

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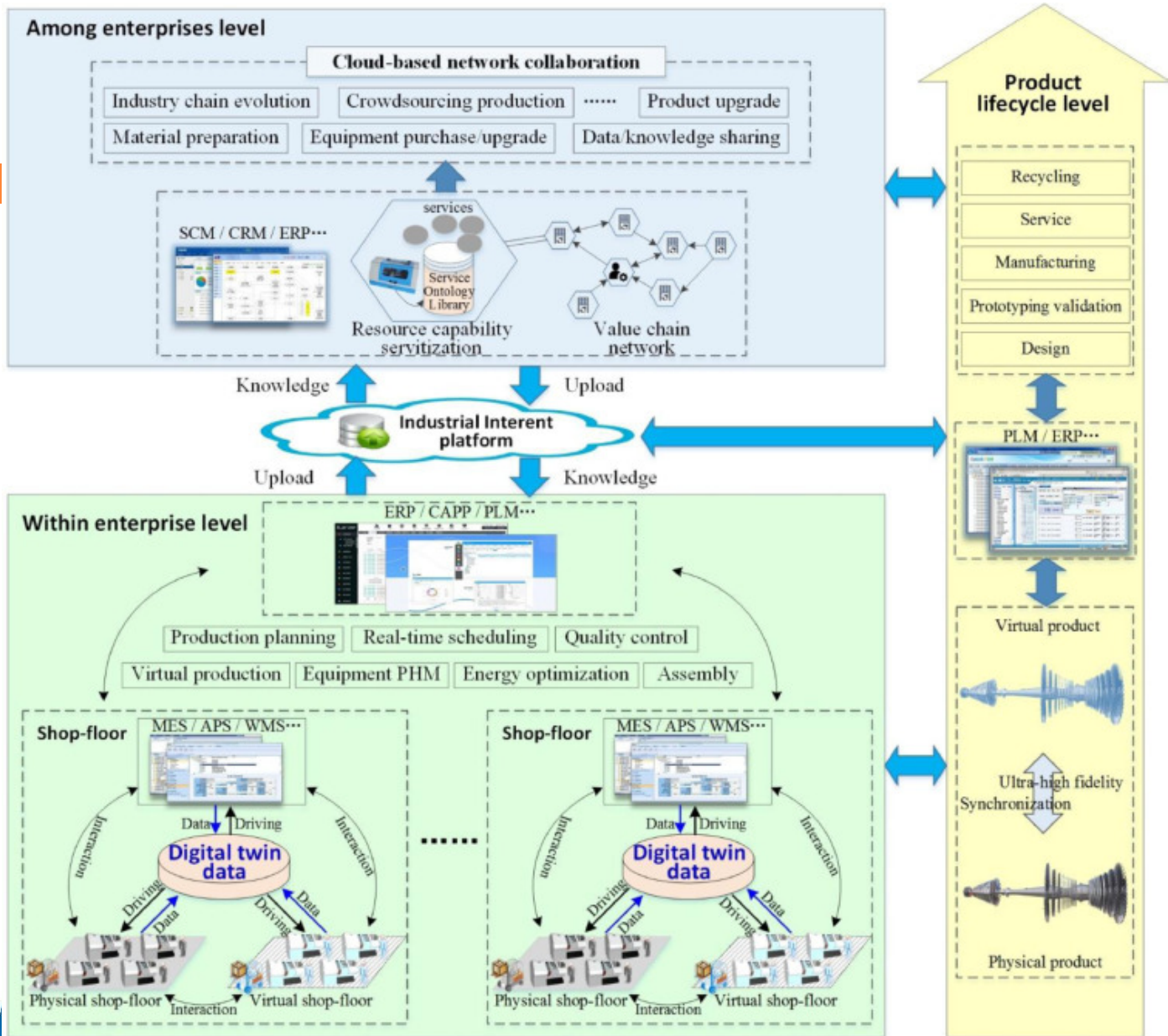
Big Data=Systems Management

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What you should know in the Era?





SAP solution

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Moving beyond the factory with Industry 4.0

<https://www.sap.com/products/supply-chain-management/industry-4-0.html>



UP-Level

20

- ❑ Product Quality and Reliability
- ❑ Machine learning to accurately model and predict equipment, process and product results
- ❑ Process Control and Capability with alerting
- ❑ Equipment maintenance: Predictive, condition-based and scheduled with alerting
- ❑ Factory Monitoring including Management dashboards , KPI charts and OEE.
- ❑ Supply Chain: Demand forecasting, inventory optimization, supplier performance
- ❑ Resource modeling and optimization
- ❑ Customer Analytics – customer & product segmentation, cross-sell / up-sell opportunities
- ❑ Sales - Pricing optimization and Account management
- ❑ Yield Prediction, Predictive Maintenance, Virtual Metrology
- ❑ Uni / Multi-variate Control Charts, Time Series
- ❑ Anomaly Detection – AI: Deep Learning



Manufacture-Level

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- Image & Pattern Classification
- Defect image classification, Wafermap patterns
- Multi-image, Multi-media, equipment sounds
- AI: Deep Learning
- Advanced Process Control: Sensor Analytics & IoT
- Fault Defect Classification, Run-to-Run Control
- Equipment Health Monitoring
- Factory Map Dashboards & Alerting



Digital Factory Platform-Level

22

- Data Integration: Historical & Streaming data
- Interactive Visual Analytics & Dashboards
- AI & Machine Learning: no-code visual workflows
- Edge & Sensor Analytics

<https://www.sap.com/products/supply-chain-management/industry-4-0.html>



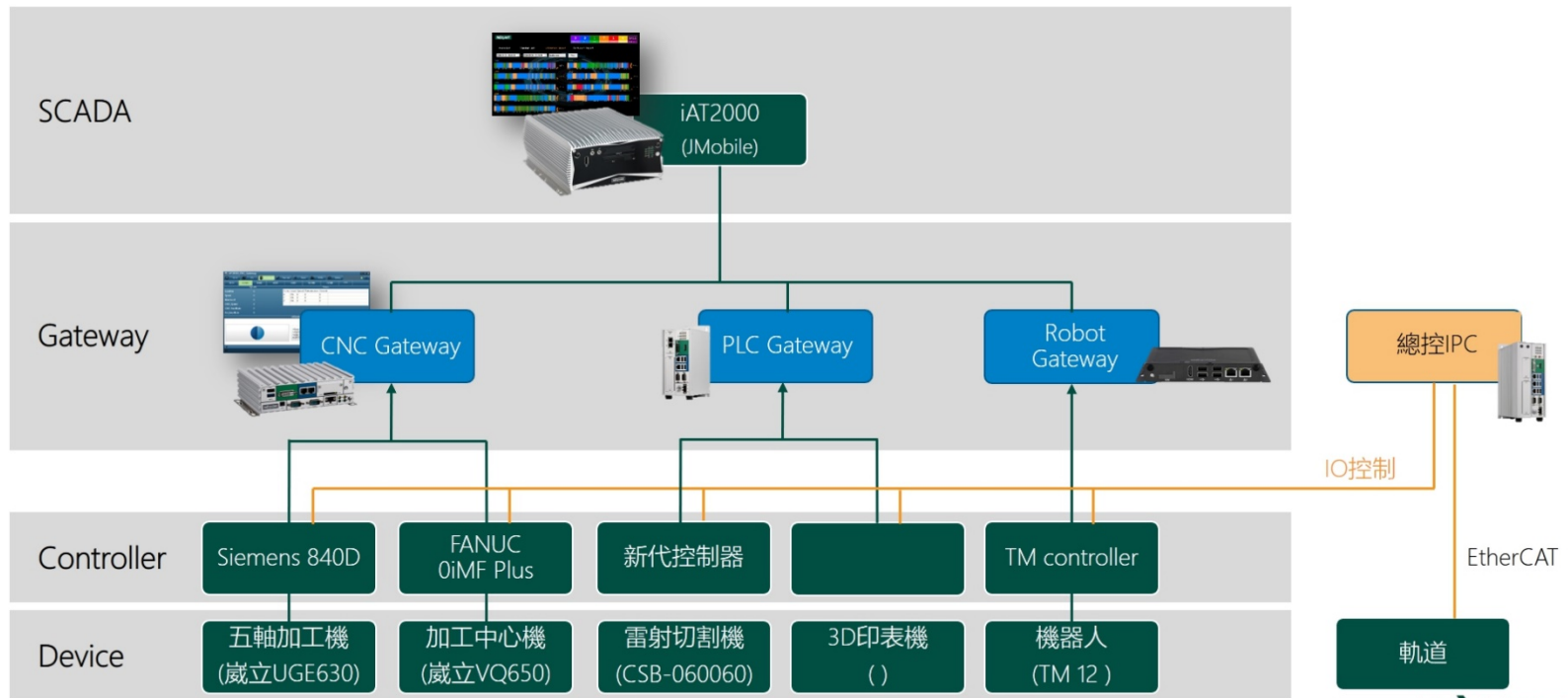
Thunghai University solution

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□ IEEI Department (System Framework)

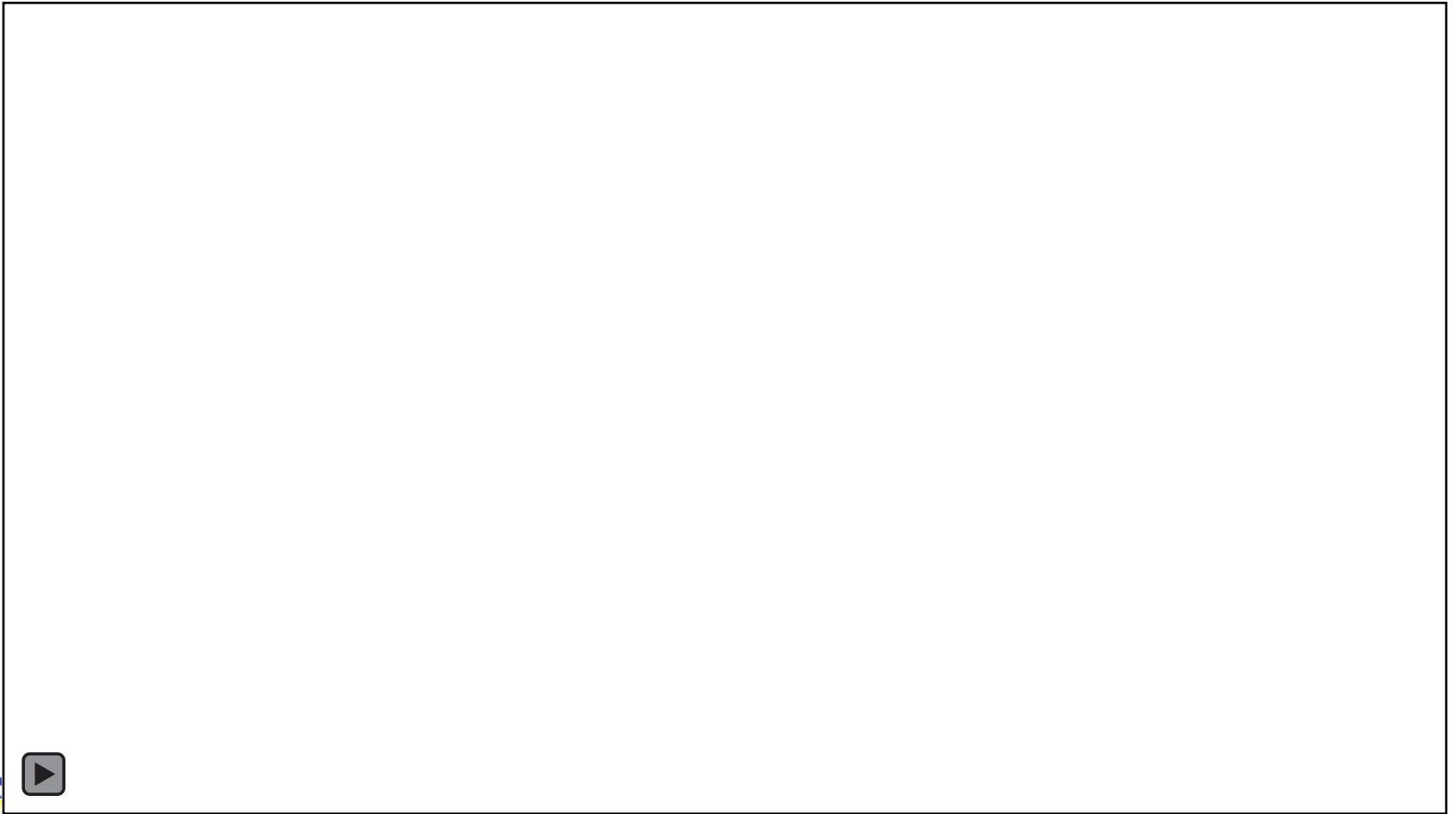
系統架構

※ 綠色線：資料採集 ※ 橘色線：流程控制



Thunghai University solution

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What you should know in the Era?



Diagnose diseases

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- Detecting lung cancer or strokes based on **CT scans**
- Assessing the risk of sudden cardiac death or other heart diseases based on **electrocardiograms** and **cardiac MRI images**
- Classifying skin lesions in **skin images**
- Finding indicators of diabetic retinopathy in **eye images**

More advanced AI diagnostics are coming soon



Develop drugs faster

28

AI has already been used successfully in all of the **4 main stages in drug development:**

- Stage 1: Identifying targets for intervention

Automatically identify good target proteins

- Stage 2: Discovering drug candidates

Predict the suitability of a molecule based on structural fingerprints and molecular descriptors.

- Stage 3: Speeding up clinical trials

Automatically identifying suitable candidates

- Stage 4: Finding Biomarkers for diagnosing the disease

Provide absolute certainty as to whether or not a patient has a disease



Personalize treatment

29

- Machine Learning can automate this complicated statistical work – and help **discover which characteristics indicate that a patient will have a particular response to a particular treatment.**



Improve gene editing

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- This technique relies on short guide RNAs (sgRNA) to target and edit a specific location on the DNA. But the guide RNA can fit multiple DNA locations – and that can lead to **unintended side effects** (off-target effects).



IBM Watson Case

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Autoregressive
Integrated Moving
Average

The Autoregressive
Integrated Moving
Average (ARIMA)
model is a traditional
time series model
which was first
popularized by Box and
Jenkins (1976).

IBM Watson Studio

Documentation / Data science / Notebooks / SPSS predictive analytics algorithms / Forecasting

Search

Overview

Getting started

Projects

Preparing data

Data science

Notebooks

- Creating notebooks
- Libraries and scripts
- Coding and running notebooks
- SPSS predictive analytics algorithms
 - Data preparation
 - Classification and regression
 - Clustering
 - Forecasting
 - Survival analysis
 - Score
- Visualizations in notebooks

Forecasting

Last updated: February 28, 2019

Data preparation for time series data

Data preparation for time series data (TSDP) provides the functionality that converts raw time data (in Flattened multi-dimensional format, which includes transactional (event) based and column-based data) into regular time series data (in compact row-based format) which is required by the subsequent time series analysis methods. The main job of TSDP is to generate time series in terms of the combination of each unique value in the dimension fields with metric fields. In addition, it sorts the data based on the timestamp, extracts metadata of time variables, transforms time series with another time granularity (interval) by applying an aggregation or distribution function, checks the data quality, and handles missing values if needed.

Example code:

```
import com.ibm.spss.ml.forecasting.TimeSeriesDataPreparation\n\nval tsdp = TimeSeriesDataPreparation().\nsetMetricFieldList(Array(\"Demand\"))
```



Thank you for your Listening
Welcome to IEEI, Tunghai
University
Q&A

智慧升級 首選工工

